

Privacy Policy

Societa' Agricola Tre Fonti Srl. is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, you can be assured that it will only be used in accordance with this privacy statement.

Our Privacy Policy may be updated from time to time. Please check this page to ensure that you are happy with any future changes. This policy is effective from 31 December, 2025.

What happens with my personal data?

Societa' Agricola Tre Fonti Srl. will use your personal data information specifically forwarded to us, to ensure that we can provide our customers with the best possible service. This includes:

- Communication during the reservation and booking process
- Sending confirmation of payments received
- Sending you pre-arrival information
- Liaising pre-arrival to ensure a smooth journey and timely key handover at the property
- Information regarding additional guest services
- Other ad-hoc communications which may be relevant to your stay
- We will retain your data whilst you are a customer to continue giving you the level of customer service you expect from us, as well as sending you information which will be of interest to you
- We reserve the right to disclose your information if requested by the police or any regulatory or Government authority in connection with any investigations concerning your activities while visiting our website.

We do not sell, share, trade, license or rent any personal information to any third parties.

Information That We Hold

- Contact information including names, addresses, phone numbers and email addresses of you and / or contacts affiliated with yourself or your company
- Any booking history that you might have with us
- Any activity or interactions that you may have on our website
- Other communications you may have had with members of our team
- As a business we do reserve the right to retain business account information and booking history of returning guests

Your Rights

As a customer of Societa' Agricola Tre Fonti Srl. you are entitled to the following:

- To be kept informed on how we use and store your personal data.
- To update your personal data by either emailing us or calling us directly.
- To ask us to erase any personal information that we may hold on you. We will honour this at your request, although there may be times when we are legally obligated to hold onto it.
- To obtain a free copy of whatever information we may hold on you. This request will be handled within 4 weeks of us receiving it, and it will be in a digital copy.

If you wish to exercise any of these rights, contact us at +44 (0)7866 458125, or email your request to vittoria@kemblemill.com.

How Do I Change My Marketing Preferences?

If you no longer wish to receive marketing updates from Societa' Agricola Tre Fonti Srl. you are entitled to withdraw consent at any time. You can click 'unsubscribe' on the bottom of our email marketing and follow the steps, or email vittoria@kemblemill.com with your information to have your request handled.

Data Breach

We are very dedicated to ensuring that your personal information is kept safe and secure. Should we discover a data breach we will contact the relevant people within 24 hours. We will instruct a 3rd party to investigate the breach and we will advise the relevant authorities.

Privacy Policy Changes

We may occasionally make amendments to our Privacy Policy to ensure we provide the very best service to our customers. Please check this page for any changes.

Additional Information

If you have any questions about the way in which Societa' Agricola Tre Fonti Srl. collects, handles and stores data about you or any online activity via this website, please contact us.

Email: vittoria@kemblemill.com Telephone: +44 (0) 7866 458125.